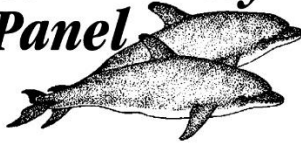


Captiva Community Panel



April 8, 2025, meeting

AGENDA

***Meeting convened at 9 a.m. – see Zoom log-in details below
Email the panel: captivacommunitypanel@gmail.com***

- 9:00 a.m. Introductions and roll call; approval of March 11, 2025, minutes
9:05 a.m. Updates: Order will be based on availability.
- LCSO update – Sgt. Rich Zeltman
 - Captiva Fire District update / Elevate Florida update – Chief Jeff Pawul
 - CEPD update – Chairman John Wade
 - SCCF update – Matt DePaolis, Environmental Policy Director
- 9:30 a.m. County/South Seas redevelopment rezoning and legal update – David Mintz
10:00 a.m. Post-storm assessment survey – Ken Gooderham/Jeff Pawul?
10:25 a.m. ~~Wastewater Committee update – Jay Brown~~
10:30 a.m. Stormwater Committee update – ~~Jay Brown~~/Linda Laird
10:35 a.m. Development Committee – TBD
10:40 a.m. Panel members' comments & questions
Audience comments & questions (use Zoom Q&A messaging to submit)
NOTE: Anonymous questions will not be answered during the meeting

Adjourn

Next Captiva Community Panel meeting scheduled for May 13

One or more elected or appointed local government officials, including but not limited to officials with the Captiva Erosion Prevention District, may be in attendance at this meeting.

You are invited to a Zoom webinar!

When: Apr 8, 2025 09:00 AM Eastern Time (US and Canada)

Topic: **Captiva Community Panel April 2025 meeting**

<https://us02web.zoom.us/j/87545946377?pwd=IrlaR3RAaYDIYgHJZd9UrINKa4UngU.1>
Passcode: 906448

Join via audio:

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2025 panel officers:

- President: David Mintz
- Vice president: Bruce McDonald
- Secretary: Tony Lapi
- Treasurer: Sandy Stilwell Youngquist

Captiva Community Panel obligations

- 1) Publish an annual schedule of meetings after the December meeting.
- 2) Re-elect panel members (or elect new panel members) for those whose terms expire (see below). Panel officers will be elected at the January meeting after the new panel members are installed.
- 3) Develop and approve an annual budget no later than the December meeting.
- 4) Bylaws revisions will be addressed as necessary. Any amendment requires 60 days' notice prior to vote, and approval requires a two-thirds vote of the full panel at a panel meeting where a quorum is present.
- 5) The president shall appoint a Nominating Committee of at least three members (only one of which can be a panel member) by the March meeting, for ratification by the panel members at that meeting. The committee (along with the CPOA and CCA appointments) will offer a slate of candidates at the October meeting, for a vote at the December meeting. See bylaws for more detail.

PANEL SEAT ASSIGNMENTS:

- **CPOA:** Bruce McDonald, Sandy Stilwell Youngquist, Margarethe Thye-Miville, Ken Suarez, John Wade
- **CCA:** Michael Bennett, Jon Rosen
- **PANEL:** John Jensen, Linda Laird, Tony Lapi, David Mintz

TERM STAT:

- Expires in December 2025 and termed out: John Jensen, Tony Lapi
- Expires in December 2025 with another three-year term possible: Sandy Stilwell Youngquist, Margarethe Thye-Miville
- Expires in December 2025 with two additional three-year terms possible: Jon Rosen
- Expires in December 2026 and termed out: Linda Laird, Bruce McDonald
- Expires in December 2026 with another three-year term possible: Ken Suarez
- Expires in December 2027 and termed out: David Mintz
- Expires in December 2027 with another three-year term possible: Michael Bennett, John Wade

Article 6, Section 2 -- Terms of Office

Panel Members shall serve terms running for a period of three (3) consecutive years commencing at the Regular January meeting. Panel Members may be appointed or elected pursuant to these Bylaws for a second three (3) year term, for a maximum of six (6) consecutive years. Panel Members having completed two (2) consecutive terms on the Panel shall not be eligible for re-appointment to the Panel unless and until a period of one (1) year has expired since the completion of the last term served by such Panel Member. A Panel Member filling a vacancy pursuant to Article Six, Section 6.C. for a period of 18 months or more shall be deemed to have served a full three (3) year term. Such Panel Member shall be eligible for a second three (3) year term. A Panel Member filling a vacancy for a period of less than 18 months shall be eligible for two additional three (3) year terms

Article 5, Section 1 -- Election of Officers

At its first January meeting following its annual meeting in December, the Panel shall elect Officers of the Panel who shall serve a one (1) year term or until the end of their term on the Panel, whichever period is the lesser. The terms of office shall commence at the Regular January meeting. Mandatory Panel nominations and elections as necessary shall be held for the following offices: President, Vice President, Secretary and Treasurer. The Panel may also choose to elect other officers as may be desired from time to time. Election of officers may not occur without a quorum of the Members being first established.



A COMMUNITY SURVEY:

Captiva's storm readiness & recovery

MARCH 2025

Q1: What was the biggest impact from the recent storms overall for you?

- Loss of use of our condo for a period of time and damage to the surrounding community. Seeing friends lose so much was also heartbreaking.
- Flooding of house
- Water entering from the bay side where our property is very low and king tides also can creep up our parcel. Also the loss of the first beach dune.
- Loss of vegetation, car and golf cart loss, damage to finished room and workshop.
- Emotional and financial
- Driving difficulty to the island
- The flooding of cars and loss of our dock.
- Storm Surge and resultant flooding
- 8 to 10 inches of sand everywhere, twice both Helene and Milton, and destruction of landscaping
- Disaster Tourists overwhelming the islands wanting to see damage
- Landscape
- The damages caused by the hurricane took a lot time (and have not even all been done) to overcome.
- \$500,000 devaluation in the appraised value of our condo.
- Landscaping
- Loss of ALL vegetation so there is now NOTHING between us and the Gulf. Been waiting since Nov. for permits to be able to make repairs to the house.
- Damage to home and beach
- I live on the beach. The biggest impact was loss of all vegetation, even trees over 25 years old. The surge brought debris and salty sand under our home, ruining anything in its path. Th
- I had to restore my home a 2nd time
- Flooding
- Devastation of landscaping, trees, and sand deposits
- Flooding and vegetation kill.
- Timely access to the property after the storm event.
- Ian, the wind the rest the flooding.
- Damage from property flooding and sand

- Took my money/savings. Took my health. Took what was left of my retirement. Took everything including 95% of my life. Would leave if I could, but can't afford to. Only thing left is the real estate value of my house, can't sell it unless I give it away. Pretty much similar to a life sentence in prison. Doesn't matter, I'm old, I'll just sit here until I die.
- Substantial monetary loss.
- Insurance company refusal to pay for repairs. Labor and materials scarce at times.
- Property damage, lack of rental income
- Overwash sand and wind damage to roofs and screens.
- Our condo was not available for months
- Storm surge in our garage of about 1 1/2 to 2 feet.
- Lost renters and rents for vacation rentals; lost landscape materials
- Damage to our rental properties which effected our income
- Damage to elevators, laundry room, air conditioners, parking lots, tennis courts and landscaping.
- Cost and difficulties with insurance issues. New insurance conditions regarding where the storm hit and damage amount limitations prevent cost reimbursements.
- Flooding
- Financial time stress
- Not being able to live in our home for many months while repairs were made and cleanup done to make it habitable again
- Lost revenue from not being able to rent our condo.
- Inability to access or stay in residence for several weeks. Loss of personal property due to hurricane surge. Damage to landscaping.
- Storm surge
- Storm surge and sand
- Almost total damage to my home.
- Flood water damage to pool equipment and septic pump and mess (water, flood silt) in garages.
- The flooding
- Lost vegetation
- Flooding
- I guess it would be easier to say what wasn't impacted because everything was impacted. Businesses shut down or were torn down, homes shut down or torn down, and we are still building and repairing. It had and continues to have a huge economic impact. Insurance costs have risen, and some policies now include mold exclusions, so you need to purchase mold protection. Subcontractors are still in high demand and are still charging accordingly. Permitting is taking way too long. I am still waiting on some permits from Ian damage. The overall cost of all architects, civil engineers, structural engineers, mechanical engineers, etc. are high. If a question gets kicked back, we hire the professionals to address it, and then the county doesn't look at it again for another month. We want it done right, but the 30-day delay each time is the issue.
- Stress and loss of landscaping
- financial impact of our rental unit in Captiva
- Wind n Rain I had to refurbish the whole condo.
- Loss of use, cost of recovery
- Sand removal
- Flooding in the home.
- Loss of rental income. Expense to fix in excess of \$1.0 million.
- Mold remediation throughout my condo, and lack of rental income.

- devastation
- Property damage
- For us it was mostly the loss of landscaping. We had almost no water inside the house.
- Storm surge
- My business flooded for the 2nd time in 2 years.
- Surge

Q2: What the most important thing you need to help you prepare for an impending storm?

- Making sure repairs have been done correctly to guarantee future storms won't do as much damage to our property. Securing low level areas so items aren't damaged. Building up protection along shorelines.
- flood proof house
- Need to mitigate the grade of the parcel. I have reached out to CEPD and John specifically for some support from to evaluate our property on the bayside mitigation project and have never received a response.
- Keeping storm surge out
- As accurate a forecast as possible, timely notice
- Accurate warning
- Put up hurricane shutters Take car off island Pray
- Doing everything we can to make the house as water resistant as possible.
- Installed three new garage doors 190 mph hurricane resistant three months before storms, and installed storm shutter over whole front doors before storms, and purchased 120 sand bags and put them inside garage doors, and front door. As result only small puddle water all that got in
- Accurate storm forecasts on storm tracks
- Power
- Electricity.
- No preparation can prevent deroofing of our unit with direct hit. Lost roof with Ian and Charley
- No cars left on property
- Vegetation planted back in front of us ASAP to be able to be somewhat established before the next season. Planted tight. We planted \$2000 worth of sea oats, sea grapes, & buttonwoods after Ian and all are gone. Helene loosened them. Milton removed them.
- Build back the sand dunes and sea grapes. Investigate the possibility of berm reinforcement with steel plates under the sand.
- The knowledge that our meteorologist are funded and able to keep us informed. Clarify the roles of the CEPD, county, DEP in dune and vegetation renewal.
- Plenty of notice
- Deploy flood prevention devices
- Accurate advance information
- Secure loose items and outdoor furniture
- Storage for loose items and equipment.
- Hired a local team for Milton to clean and mitigation prior to the storm. This helped significantly in speeding up clean up. Will raise pool equipment this spring to be ready for another one.
- Raise our grade to meet that of our neighbors new grade levels and meet the grade of Captiva Drive

- Money.
- Advice on how to minimize the damage of the next storm.
- Enough notice to prepare home.
- Securing our properties before a storm as we do not live in the area. Our property managers have not done a great job at this
- Refurbish the dunes and beaches.
- Information
- Information.
- Beachfront restoration of sand and beach plantings to avoid further erosion and flooding.
- Advance notice,
- The elevators must be made watertight.
- Very advanced notice.
- Communications
- Information to prepare and photos after the storm
- Sand bags
- Focus on resilience e.g. beach re-nourishment.
- Ability to vacate island in a timely manner, if necessary.
- Early notifications
- Reinforce the berm and beach
- Enough data and warning to protect home as best as possible.
- Advance notice of storm/ accurate tracking Evacuation route (so no increased density on our island!)
- Reliable weather and flood forecast
- Be sure I can get off island quickly and reach a safe place to sit out storm
- Notifications
- If sandbagging the walkways at the end of each street that runs to the Gulf were done, it would protect the streets and neighborhoods. The dunes are there, but where the people walk is lower and it funnels down the street. Especially Andy Rosse Lane, but I imagine all streets have that issue.
- Expect it
- time
- Accurate information
- Harden roadway exposed to beach
- Flood/Water abatement.
- Quick restoration of electricity and access to the island.
- Evacuation availability
- We have ordered flood panels cover our doors to protect from water intrusion.
- more insurance options
- Working with my landlord to invest in flood proofing solutions for the historic building.

Q3: What's the most important thing you've needed to help recover from storms?

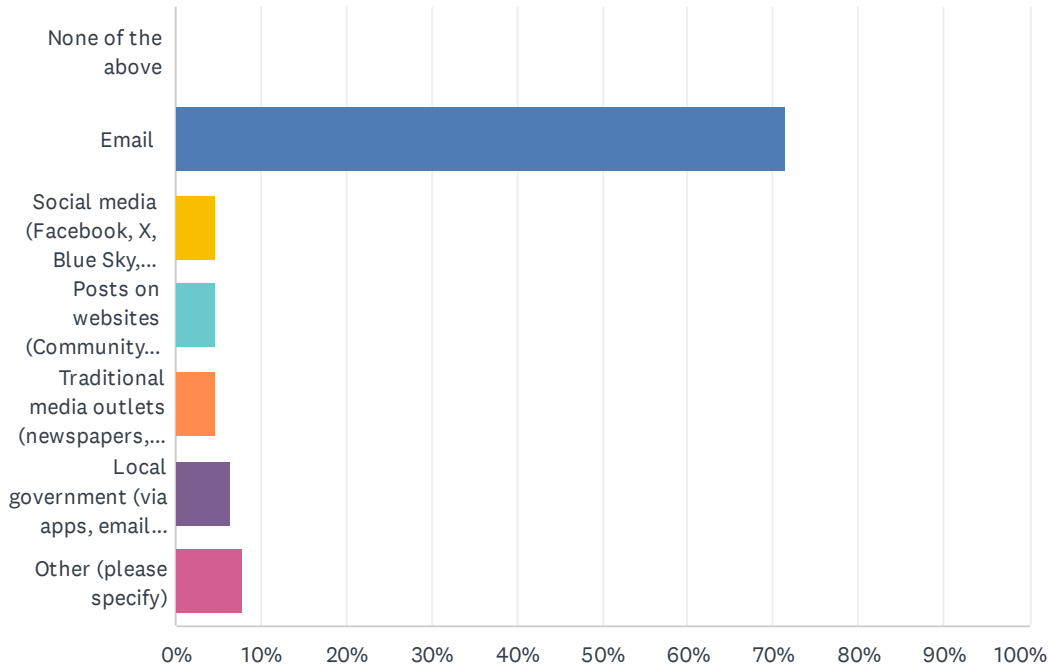
- Generous support of neighbors who offered us a place to stay after Hurricane Ian. Support and friendship from throughout the community
- debris pickup
- Bayside mitigation
- Money
- Financial assistance

- Electricity
- Electricity and water
- Just the process of rebuilding. Lee County has been a nightmare to deal with regarding permits. We had to wait a year for our permit after Ian.
- Ability to get on the list of contractors early on
- Money
- Power
- Helping hands.
- Responsive Insurance
- Landscaping
- To be allowed to plant native vegetation back in AND to get our building permits approved for repairs.
- Permitting! Why does it take Lee County so long to approve permits for repairs/replacement. And to follow up with inspections. It's crazy to wait for so long with rental income on the line.
- As implied above, it's six months since the last storms and we have no direction as to dune protections or vegetation.
- The fact that I already had my contractor lined up immediately after the storm and that they did the work after Ian so they knew my home and what to do ,
- Clean up crews for house and pool
- Independent contractors to assist in cleanup and repairs
- Outdoor clean up
- Sourcing reliable contractors for storm damage repairs.
- willingness to pick up trash, tree limbs, etc. Electric up as quick as possible, power washers, etc.
- Good contractors!
- Money.
- Contractors to do the work and materials to work with.
- Information on damage, what utilities are out, accessibility to the island
- Access to labor and materials.
- \$\$\$
- Manpower
- Removal of storm-impacted debris.
- cooperation from insurance company, strong leadership from HOA Board
- Money
- Added Lee County clean-up assistance
- Vendor: contractor recommendations
- Quick access! To protect property and stop mold. Then Competent people with accurate information. And contractors that won't rip you off or government entries that try to hold up recovery efforts.
- Lots of cash and access to reputable and reliable contractors and reasonably priced materials that are readily available
- HOA assistance
- Access to property (clear, functional roads) and utilities (electricity, water, sewer).
- Restoration of utility service
- Better communication
- Laws to have insurance company pay for damage as promised in the policy. Not letting them get away stalling payments for almost 2 years now.

- After Ian it was availability of contractors as everyone needed the same services at the same time
- Power restoration as quickly as possible
- Fast contractor response to repair needs
- Contractors
- Proper insurance, a good workforce and contractors, swift storm debris removal, swift building permits. Having a transit system for staff would be extremely helpful. There are so many trucks coming to and from the island, and it would help reduce the number of staff cars with one or two people in them, therefore enhancing the lifestyle for those who live on the island.
- Debris removal, infrastructure up and running as soon as possible.
- insurance to respond quicker
- Money because the Insurance I had didn't pay the amount they should have.
- Competent, available contractors
- Sand removal
- Electricity and city water for cleanup immediately following the storm. Roadside disposal of large items: spoiled appliances, bedding, furniture, and downed trees.
- Contractors that are available, capable and trust worthy.
- Quick access to the island so restoration work can begin quickly.
- competent people
- Open roads and reliable contractors
- People. All of the people who were able to come to our home and take care of clean up.
- insurance companies living up to their obligations based on what the cost or insurance premiums and not fight the customer
- Fast access for cleanup.
- Garbage Clean up, Quick Permitting

Q4 Pre-storm, what's the most effective way to communicate with you?

Answered: 63 Skipped: 0



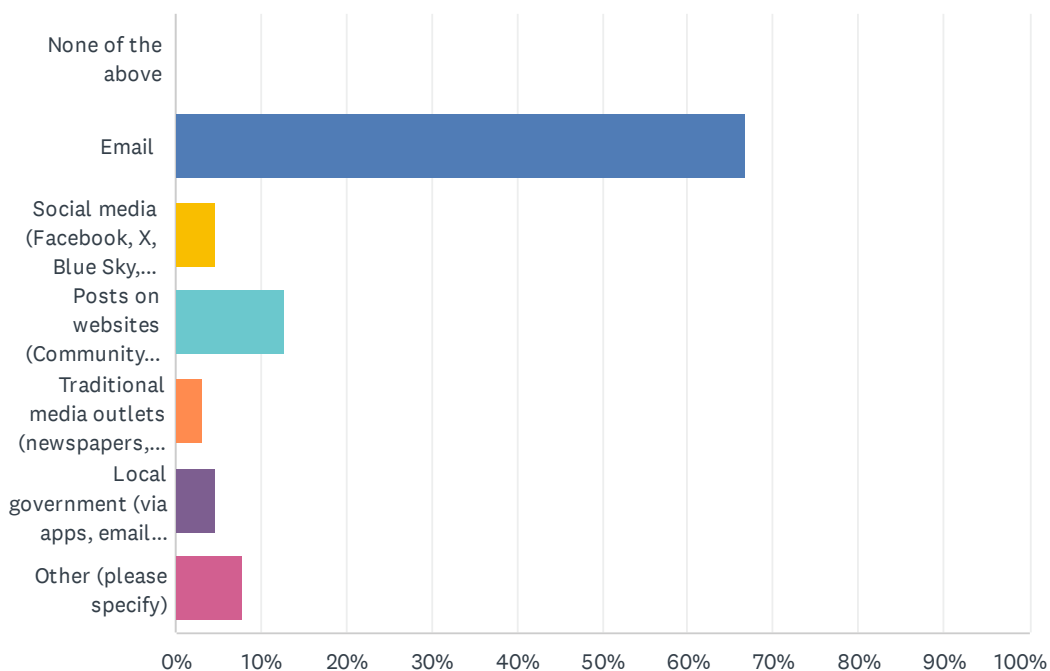
ANSWER CHOICES	RESPONSES	
None of the above	0.00%	0
Email	71.43%	45
Social media (Facebook, X, Blue Sky, WhatsApp, TikTok, instagram, etc.)	4.76%	3
Posts on websites (Community Panel, CCA, Fire District, Lee County, State of Florida, etc.)	4.76%	3
Traditional media outlets (newspapers, TV radio, etc.)	4.76%	3
Local government (via apps, email lists, alerts, etc.)	6.35%	4
Other (please specify)	7.94%	5
TOTAL		63

Q4: Other responses

- Text messages
- Flood the space with every means available
- Text alerts
- Text
- Text to my cell phone

Q5 Post-storm, what's the most effective way to communicate with you?

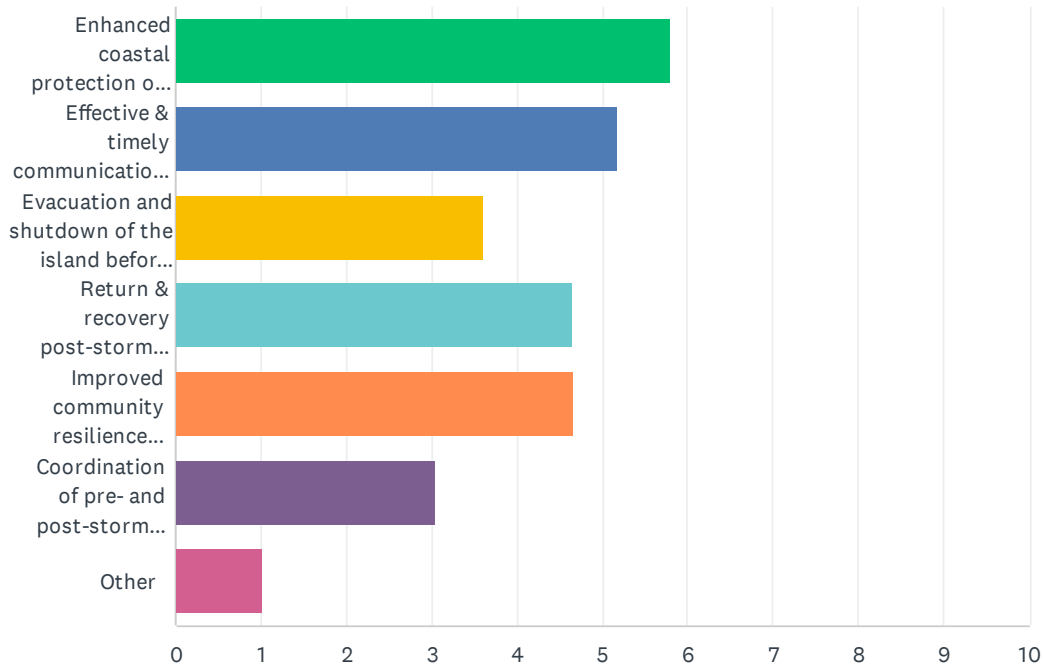
Answered: 63 Skipped: 0



ANSWER CHOICES	RESPONSES	
None of the above	0.00%	0
Email	66.67%	42
Social media (Facebook, X, Blue Sky, WhatsApp, TikTok, Instagram, etc.)	4.76%	3
Posts on websites (Community Panel, CCA, Fire District, Lee County, State of Florida, etc.)	12.70%	8
Traditional media outlets (newspapers, TV radio, etc.)	3.17%	2
Local government (via apps, email lists, alerts, etc.)	4.76%	3
Other (please specify)	7.94%	5
TOTAL		63

Q6 Please rank these critical issues based on importance (1 most, 7 least) based on your storm experiences:

Answered: 62 Skipped: 1



	1	2	3	4	5	6	7	TOTAL	SCORE
Enhanced coastal protection of Gulf and bay shorelines	54.84% 34	16.13% 10	8.06% 5	6.45% 4	6.45% 4	6.45% 4	1.61% 1	62	5.81
Effective & timely communication pre- and post-storm	20.97% 13	25.81% 16	20.97% 13	19.35% 12	9.68% 6	3.23% 2	0.00% 0	62	5.19
Evacuation and shutdown of the island before an impending storm	4.84% 3	9.68% 6	17.74% 11	11.29% 7	24.19% 15	30.65% 19	1.61% 1	62	3.61
Return & recovery post-storm (access timeframes, restoration of utilities, debris removal)	12.90% 8	17.74% 11	22.58% 14	25.81% 16	9.68% 6	11.29% 7	0.00% 0	62	4.65
Improved community resilience (hardened or elevated utility infrastructure, drainage, roads & bridges, etc.)	6.45% 4	30.65% 19	19.35% 12	17.74% 11	17.74% 11	8.06% 5	0.00% 0	62	4.66
Coordination of pre- and post-storm efforts (government, agencies, utilities)	0.00% 0	0.00% 0	11.29% 7	19.35% 12	32.26% 20	37.10% 23	0.00% 0	62	3.05
Other	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3.23% 2	96.77% 60	62	1.03

Q5: Other responses

- Text messages
- All of the above, but especially email
- Text or social media
- Text to my cell phone
- cell phone

Q7: For your top two critical issues, why are they more important to you and what are you concerned about specifically?

Issue #1

- **Enhanced coastal protection:** We need to make sure our shorelines are strong and protected so they aren't breached.
- **Enhanced coastal protection:** back bay flooding
- **Enhanced coastal protection:** Bayside mitigation
- **Enhanced coastal protection:** Let's try what we can to keep storm surge to a minimum
- **Effective/timely communications:** Timely notifications
- **Enhanced coastal protection:** Sea level rise
- **Return & recovery post-storm:** Timely return to our home allows us to assess damage and begin clean up. Need electricity and water. Need timely and orderly debris removal
- **Return & recovery post-storm:** Removal of sand, three times five to six feet front of driveway
- **Enhanced coastal protection:** Limit damage
- **Enhanced coastal protection:** Support the resort in its rebuilding efforts, this is a good thing for Captiva
- **Enhanced coastal protection:** Taking too much time to come back from a storm has an all around negative effect for living on the island.
- **Enhanced coastal protection:** Mediate flooding
- **Evacuation & shutdown:** Obviously to save lives first, but it needs to be clear of people so when the storm is over the responders can begin accessing the situation. People that have chosen not to evacuate should be on their own rather than taking time from the people who have bigger issues to deal with.
- **Enhanced coastal protection:** Because we lost ALL our vegetation between us and the Gulf
- **Enhanced coastal protection:** coastal protection will lessen damages
- **Enhanced coastal protection:** Dune protection
- **Enhanced coastal protection:** To prevent further damage
- **Enhanced coastal protection:** Flooding on the bay side
- **Effective/timely communications:** Safety
- **Effective/timely communications:** Replenish dunes and plantings
- **Enhanced coastal protection:** coastal protection can reduce impact of the flooding across the island
- **Enhanced coastal protection:** If we can protect our shorelines it might help mitigate flooding
- **Return & recovery post-storm:** I'm not evacuating anymore. Don't care how bad it gets. Living in shelters, with relatives, or motels is terrible, would rather die in the storm.
- **Enhanced coastal protection:** Over the long term enhanced coastal protection will be critical
- **Effective/timely communications:** To know what is coming.
- **Enhanced coastal protection:** Continued damage from future storms
- **Enhanced coastal protection:** Protection is the key to resiliency and should mitigate the need for emergency response.
- **Enhanced coastal protection:** Improving coastal protection can limit flooding
- **Effective/timely communications:** Communication is essential
- **Effective/timely communications:** More preventative in nature
- **Enhanced coastal protection:** Prevention of damage in future

- **Enhanced coastal protection:** Prevent flooding with stronger plants like mangrove and sea grapes
- **Enhanced coastal protection:** Quicker property access
- **Return & recovery post-storm:** The faster access the faster you can protect your assets and prevent further
- **Enhanced coastal protection:** as much protection as possible is key
- **Return & recovery post-storm:** Getting our unit repaired
- **Effective/timely communications:** Timely notification of pending storm
- **Enhanced coastal protection:** Minimize damage to island with better coastal protection
- **Enhanced coastal protection:** Captiva beach homes are very exposed and vulnerable due to berm being wiped out
- **Effective/timely communications:** To get ready to protect life and property
- **Return & recovery post-storm:** Most other cleanup and recovery and basic living is hindered without utilities
- **Return & recovery post-storm:** Must be able to repair damage quickly to prevent mold
- **Enhanced coastal protection:** Less water=less damage
- **Improved resilience:** Stormwater Drainage year round, not just for hurricanes.
- Damage to island
- **Effective/timely communications:** Helping people get off the island
- **Enhanced coastal protection:** Protecting peoples homes
- **Enhanced coastal protection:** Biggest risk to Captiva is loss of access - roads, BP bridge, Santiva
- **Improved resilience:** Fresh water and electricity outage slows cleanup and reduces on-scene livability during cleanup.
- **Enhanced coastal protection:** Flooding
- **Evacuation & shutdown:** It's very important that people are made aware in a timely manner of the need to evacuate to ensure their safety, and not wait for the last minute, making it harder to evacuate.
- **Enhanced coastal protection:** old infrastructure
- **Improved resilience:** Need safe and swift evacuation
- **Return & recovery post-storm:** Access to our homes is important for clean up efforts and to prevent further loss
- **Enhanced coastal protection:** Barrier island , hurricanes will happen so how can we minimize damage
- **Enhanced coastal protection:** This is our best defense for future storms. Adding greenscapes to anchor beach and hardscapes is of utmost importance.
- **Enhanced coastal protection:** Protection will minimize surge and sand

Issue #2

- **Improved resilience:** If this does happen again, we need to make sure our infrastructure can survive so the community has power and access to homes.
- **Improved resilience:** electric service interrupted far too often
- **Return & recovery post-storm:** beach mitigation and resilience
- **Improved resilience:** Better infrastructure so we can immediately get back to remediate
- **Return & recovery post-storm:** Help with debris removal
- **Improved resilience:** Prevention of damage is easier than recovery from a storm

- **Return & recovery post-storm:** Keeping residents informed is primary. Need reliable information not the spin of news, to make informed choices and decisions about our homes and community
- **Effective/timely communications:** Power and utilities restored
- **Effective/timely communications:** Knowing when we can return to begin repairs
- **Improved resilience:** Without functioning utilities it is almost impossible to build back.
- **Improved resilience:** Faster utilities post storm
- **Enhanced coastal protection:** With more permanent enhancements then maybe the constant beach renourishment and clearing of sand from roads and properties wouldn't be so necessary.
- **Improved resilience:** We were without power after LCEC said 96% of the people on the two islands were restored. Could not do proper mitigation after the hurricanes
- **Improved resilience:** community resilience will lessen damages
- **Enhanced coastal protection:** Clear guidance among agencies
- **Return & recovery post-storm:** Access, access, access
- **Return & recovery post-storm:** Speed of starting remediation efforts after a flood
- **Return & recovery post-storm:** Return to normalcy
- **Effective/timely communications:** Secure road
- **Return & recovery post-storm:** the time to get critical infrastructure reduces the damage to the property
- **Return & recovery post-storm:** Faster we can clear the roads faster we can get to our property and start the clean up.
- **Return & recovery post-storm:** Information is always good to have.
- **Effective/timely communications:** Being able to properly deal with situation.
- **Effective/timely communications:** When coordinating clean up long distance, communication is important to know what we can get scheduled
- **Effective/timely communications:** Communication is essential to all preparation and response.
- **Effective/timely communications:** Information
- **Enhanced coastal protection:** We need more mangroves
- **Enhanced coastal protection:** More preventative in nature
- **Improved resilience:** Prevention of damage in future
- **Evacuation & shutdown:** Turning off electricity to prevent fires
- **Effective/timely communications:** Many South Seas Resort infrastructures not fixed
- **Return & recovery post-storm:** Community resilience is key to everything.
- **Enhanced coastal protection:** making the infrastructure and housing safe is 2nd most important
- **Return & recovery post-storm:** Rental income revenue
- **Evacuation & shutdown:** Ability to evacuate the island in a timely manner
- **Improved resilience:** Faster recovery with resilient infrastructure
- **Improved resilience:** Recovery is too long
- **Return & recovery post-storm:** Being able to return to property as soon as possible to be able to repair.
- **Effective/timely communications:** It's easier to help yourself and your neighbors and stay safe with accurate information
- **Return & recovery post-storm:** Must know ASAP when return to home is possible
- **Effective/timely communications:** Early notification = more preparation

- **Enhanced coastal protection:** Septic - get rid of it - we are on a barrier island. Wish rising sea levels, this is a time bomb. We have to look at it as an overall island problem, not just looking in our own back yard.
- Stress
- **Enhanced coastal protection:** Helping people get after the insurance companies that don't pay
- **Evacuation & shutdown:** Ensuring no loss of life
- **Improved resilience:** Biggest risk to Captiva is loss of access - roads, BP bridge, Santiva
- **Enhanced coastal protection:** Lack of maintenance of navigation channels and I suspect that lack of maintenance of tidal flow and navigation channels impairs drainage and worsens flooding.
- **Improved resilience:** Inability to have post storm access
- **Effective/timely communications:** I live overseas so being informed of what is going on with Captiva is very important to me.
- **Effective/timely communications:** Have to know what is happening in real time
- **Effective/timely communications:** Utilities : cable and electricity
- **Return & recovery post-storm:** I need continued fast access to our store so we can remediate if possible.
- **Improved resilience:** Infrastructure is paramount to recovery and normalcy

Q8: Looking back at the recent storms, what worked well overall?

- Communication and first responders support.
- restoration of power
- First responders and evacuation efforts are very good.
- Roads were cleared quickly.
- Communications were better this time round
- Fire dept and police department along with CCP info updates
- We gained our information from the Community Panel. This was very helpful and timely. Without their emails we would have not been informed.
- Hard to answer since we were up north when the storms occurred.
- Getting water and electric restored
- FP&L was incredibly organized. LCEC did a better job this time around. After them the list drops pretty sharply in taking swift recovery action.
- Fire and sheriff
- Roads were cleared in a timely manner, trash pick up was well organized, utilities came back in a timely manner.
- Utility response
- The governor getting the causeway passable so quickly. The clearing of the roads, repairing of roads, electricity and water restoration.
- Virtual meetings so that we could be updated on progress.
- resumption of electricity
- Personal relationships to help clear debris.
- Getting the roads cleared
- Emergency services quick response
- Road repair and clearing
- Storing items on ground floor high
- Law enforcement and National Guard protecting the areas until the situation is normalized
- getting to the house quickly made a huge difference in time for clean up
- Clearing the road to Captiva via Blind Pass.
- Debris pickup, Fish, city local government and services.
- Being able to return to island and having causeway intact.
- CCA emails were very informative local police & fire department were helpful
- Communication
- Access to the island was restored promptly.
- Our HOA (Bayside Villas) did an excellent job of handling mitigation and managing our recovery, especially given they are volunteers. We are so lucky to have them
- Nothing. The sea oats were worthless.
- N/A
- Post Ian causeway and bridge restoration
- Access early. We boated over and began to save our units. Thankful for governor DeSantis repairing the bridge.
- Communication was very good. Reopening of the islands as soon as possible. Protection by the police and sheriffs department was reassuring. Help with debris hauling.
- My direct involvement with contractors
- Reasonably quick repair of roads and restoration of utilities.
- Communication

- Sanibel bridge held up well
- Local fire and police did a good job.
- Neighbors helped neighbors. Local organizations - Captiva Community Panel, fire station, Captiva COVID Association- were good about sending out info
- Was able to return home quickly. Roads cleared quickly. Causeway reopened soon after Ian destruction.
- Getting access early helped a lot.
- I thought that the Community Panel, the Fire Department, the Sheriff's Department and the County Emergency Services did a great job. Communication was good.
- getting roads back up asap
- Evacuation notices
- Notifying owners
- Communication
- Back Bay as a private contractor did the most for the village overall - efficiently and timely
- Communication and having government services (hurricane passes, etc.) in Fort Myers.
- Not much
- The communication in general, and the quick restoration of roads after Helene.
- The bridge reopening, the s turn and the town employees
- communication via tv and internet
- Our 52 year old home is built like a tank. It worked very well in all three storms
- Ian -- not much. Milton -- we learned from Ian and access was easier to assess damage and start rebuilding
- Mangroves over hardscape, allowing limited access to business owners and residents for remediation.
- Communication

Q9: Looking back at the recent storms, what needs to be improved overall?

- Getting good quality workers on island. Controlling traffic issues so those workers can access the island.
- flooding in back bay areas
- County did not repair washed out road shoulder in front of our house.
- Better infrastructure and berms with plantings. There are no plantings since before Ian!!
- Insurance is a nightmare. Insanely expensive and practically useless because of all the loopholes
- Communication with LCEC
- Lee County Permitting! What a nightmare!
- Clean debris removal
- Local Government in general is always confused and slow response
- Quicker permitting
- Resiliency : building back stronger to avoid future damages.
- Beach dune maintenance
- Vegetation planted tighter on dunes. Communication about when/what to do with all of the sand we got under and around the house. Could not get into our house. Could not get gas comp to come out as they refused to get stuck in the sand meanwhile we had a damaged tank. By the time sand was removed the gas co was overwhelmed with requests. It was Thanksgiving before we got gas. Being sure that power actually is

restored not just assuming it is. Not only our lane but the sanitation plant was without power after 96% of customers restored.

- After Ian, we needed to concentrate more efforts on rebuilding the dune - which save us from so much of the damage.
- Services. We still have temporary electrical services from after Ian! This is unacceptable
- Ian we had a debacle with Sanibel and not letting outside contractors in.
- Properties on the bay side are unprotected from tidal surge and the storm water for the island accumulates on our side of the island. We get flooded from both directions.
- Better vegetation on dunes to prevent erosion
- Haul away of storm debris
- Florida repair recovery contractors have no sense of "Duty of Care". If they are contracted to restore or repair a specific object, that is all they care about, even if an obvious underlying issue will cause a future failure or collapse of that object. I have seen too many contractors on Captiva where the boss brings his guys to the site, talks to them for 5 minutes, gets back in his truck and leaves them alone all day. Picks them up that the end of the day. Every day. Unsupervised workers-very risky for the resilience we all want to achieve when the next storm hits.
- any form of mitigation to help with flooding
- Communication on when clean up services will begin and timeline.
- Harassment by non Sanibel police personnel. They were not accommodating to full time residents. Everyone was treated like looters. Felt like I was living the TV series "the Wire".
- Regulations that allow insurance companies to continue to delay and refuse payments for covered damages.
- Infrastructure to limit damage in the future
- Protection of properties
- Available services
- Coordination of what appears to be disparate efforts.
- Making sure things like SS density stays low for safety
- Stronger berms and stronger plants.
- N/A
- Sand removal and sand screening
- Incompetent people managing associations.
- Updating as much infrastructure as possible to have the islands as storm ready as possible for the next weather event that is sure to come
- Cooperation of ALL parties...
- Proactive resiliency measures. Measures to reduce flooding on the main road in Captiva (raise the road??).
- Infrastructure
- Protect the asphalt roads better so storm surge doesn't wash them away
- Design of causeway to protect it from severe damage.
- After Ian county and state officials seemed to be there to help, pass out water, refer people to resources. Everyone was kind. After the most recent storms county officials (and hired people from neighboring Collier County even) seemed to be on the island trying to find and bust people doing unpermitted work and some even walked onto properties uninvited. While I realize it's important to keep flood insurance discounts for the county and people should have permits this was not a good look. It went from the appearance of your county loves you after Ian to your county is out to get you after Helene and Milton.

- INFRASTRUCTURE.- power, internet, cellular
- Lessen surge impacts
- I think most everything went rather well.
- Some homes are very hurricane resilient and some are not. It would be helpful to identify which homes are safe to shelter at home and which ones are not. There wasn't enough places to stay during the evacuations and in some cases were stranded on interstates. Is it possible for some emergency workers to stay in a location that is safe and wrap the vehicles in the bubble type materials so they have vehicles here? Just because we always did it that way doesn't mean that there couldn't be a new way of looking at effective ways. By having to shut down generators was tough after Ian. Although, I realize the reasons why. They had no way to fight the fires. Could excess ground water from storms be pumped into holding tanks and then used by the fire department if needed. If not needed, be released then the water subsides?
- better protection of dunes. Public doesn't get it. Easier access to funding to rebuild and protect island. Improved dune and beach resilience
- infrastructure, time it's still taking to recover to pre-hurricane function
- Fixing it repairs faster
- Dysfunctional CEPD - grossly disorganized, weak and inconsistent communication to constituents, apparent lack of coordination with other agencies.
- Maintenance of navigation and tidal water flow channels.
- Resilience to begin with and greater recovery infrastructure.
- Improved resiliency regarding utilities. One month without electricity after Ian caused many complications with mold.
- Permits
- Evacuation
- I think that people were doing the best they could under difficult circumstances. Just making the island access safe and available is appreciated.
- I have no complaints about how the Captiva Community responds to storms. These issues frequently discussed, sewer, beach stabilization etc. would help. Our issue is with the availability of affordable insurance and insurance companies paying for damage.
- Resilient landscapes and buildings. Many historic buildings on Captiva. Maybe a community guidance on lifting.
- Electrical Infrastructure

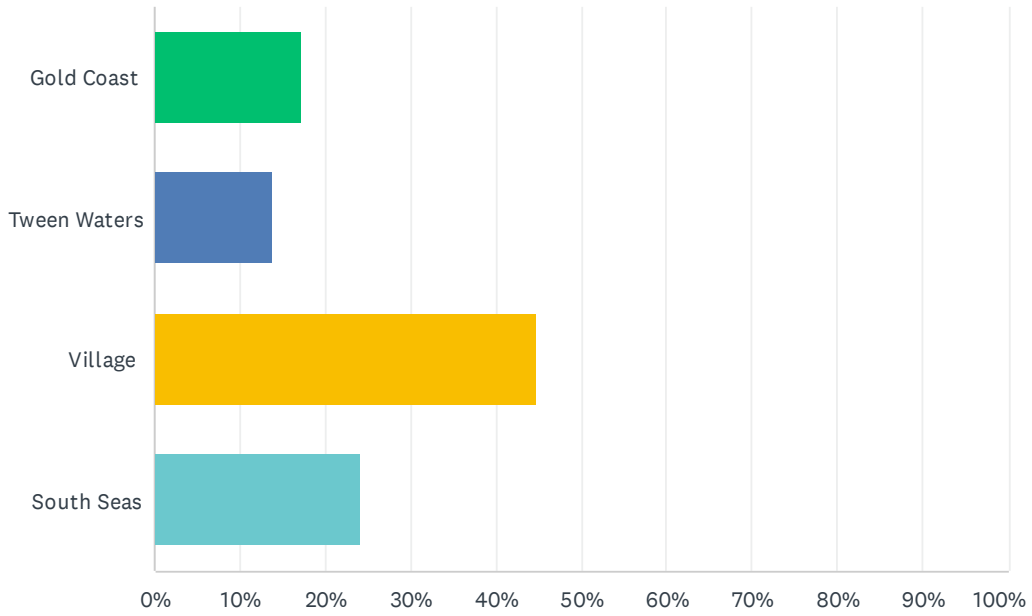
Q10: Is there anything else you'd like to say about storm readiness & recovery?

- We need to make sure the entire community understands how important resiliency and controlling density at south seas so our traffic issues don't escalate even more.
- please contact me
- CEPD could do more
- The insurance industry needs to be held accountable...by someone to someone
- On a positive note, the communities came together. Neighbors helping neighbors in all ways.
- Police and fire dept done great job
- Permitting process for those trying to rebuild is shameful. Islands are a huge generator of revenue and efforts to assist rebuilds needs to be expedited.
- Helping the community to build back in a more resilient way : build back stronger to withstand the storm and overcome it with less loss (homes, pools, landscape)

- Even once we started to have sand removed there was no ONE person to oversee. It was blind leading the blind.
- The associations could use better communication for things such as electricity and water
- We've lived here over 25 years. Without the community ties we would be much worse. I also believe many residents are experiencing PTSD as evidenced by the number of home listed for sale, despite the current glut on the market.
- No
- Evacuation traffic could be a major safety issue if a storm arrives quickly. Leaving the islands during season during the afternoon is a major problem. That impacts many items beyond storm readiness such as willingness of trades to come on island, cost of deliveries, shortens work day, willingness of tourists to return, ability to get retail and restaurant workers etc.
- No
- What is Gold Coast? I live on Sanibel Captiva rd between Bowman's beach and Blind Pass.
- Police and fire did a great job each time.
- Thanks for all the support and help
- Our various leaders and sleeping at the wheel. This survey is excellent. Everyone needs to be on their toes from now on. Thanks Dr. Brigham
- N/A
- CEPD needs to perform better and stay on top of post storm remediation of beach and dunes.
- There are several areas in Captiva that flood easily and need repaired ASAP. Even in huge rains you can lose access to the island or medical care
- I would like to have evacuation notifications earlier, so we are not guessing so much, do we stay or do we go... that, for me , is probably the most stressful part of living on the island full time.
- Very disappointed in the social climate
- Work with cell phone service providers to figure out a way to restore cell phone service more quickly and make cell phone service more resilient.
- Beach restoration is critical plus berm rebuild
- Is there any possible way for predictions of where the storm may cause damage better?
- We desperately need the beach renourishment completed before hurricane season, especially by the S-curves so that we have more beach between the Gulf and the road there and we don't lose our only road in a future storm!
- I think it should be easier to just push sand back onto beach if it pretty clean — not perfect, but pretty good.
- Increased density and traffic will put lives in danger, not just during storms.
- Maintain low density.
- We chose to live on a barrier island. The storms come with the territory. We are trying to make good choices with our properties to increase resilience, but Mother Nature is pretty powerful. Reading about what other folks are doing, speaking with our neighbors and implementing what would work for us will help us ride out the storms.
- I feel Captiva does a good job in this regard.
- If you have any ideas on best practices for adding resiliency at Island Store. (Please note question 11 I had to pick a selection but live on Sanibel and own Island Store as a tenant.

Q11 Where do you live on the island?

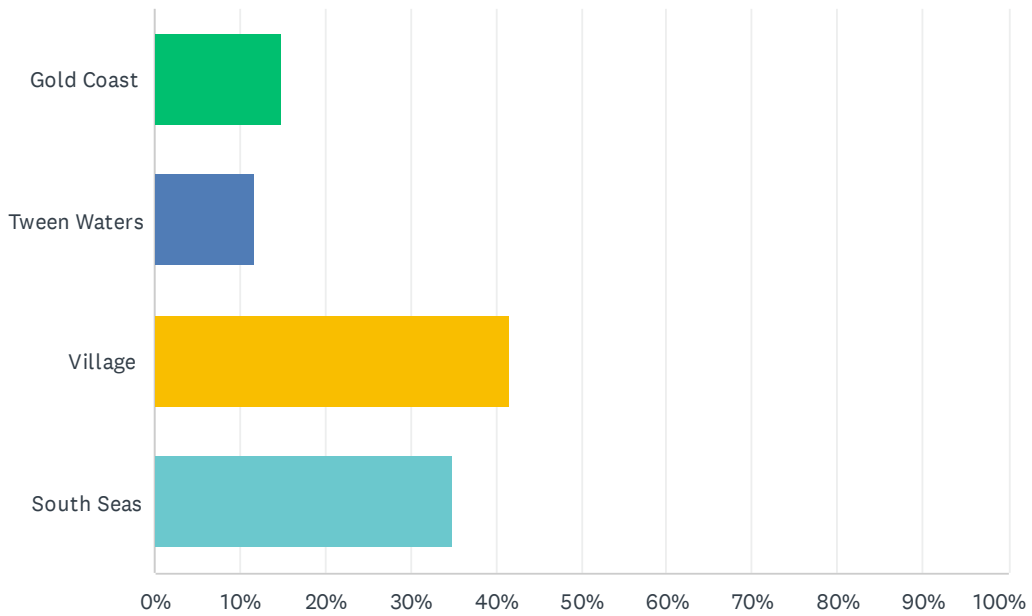
Answered: 58 Skipped: 5



ANSWER CHOICES	RESPONSES
Gold Coast	17.24% 10
Tween Waters	13.79% 8
Village	44.83% 26
South Seas	24.14% 14
TOTAL	58

Q12 Where do you own property on the island? (Check all that apply)

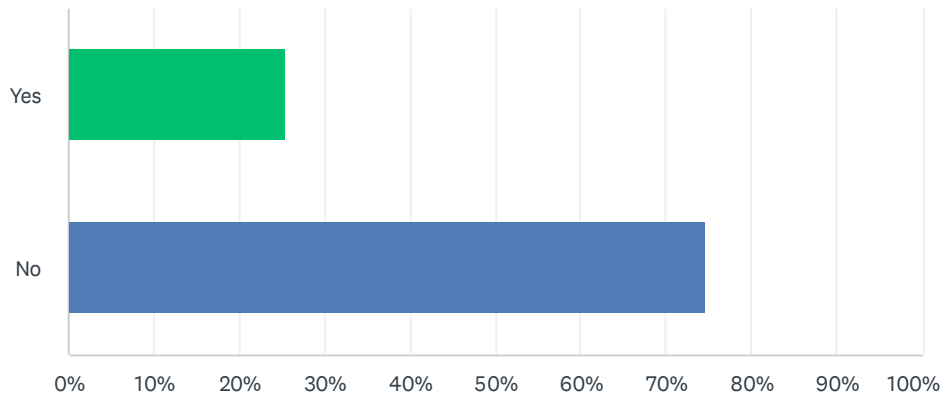
Answered: 60 Skipped: 3



ANSWER CHOICES	RESPONSES
Gold Coast	15.00% 9
Tween Waters	11.67% 7
Village	41.67% 25
South Seas	35.00% 21
Total Respondents: 60	

Q13 Do you own multiple properties on the island?

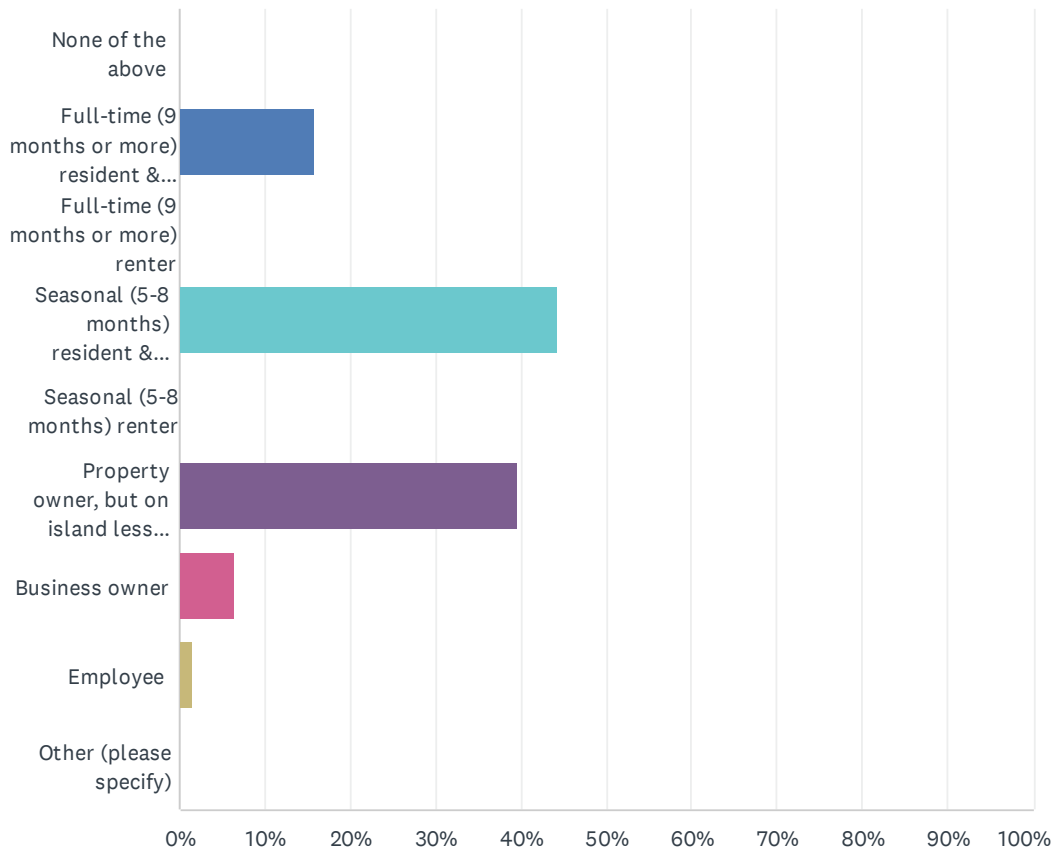
Answered: 63 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	25.40%	16
No	74.60%	47
TOTAL		63

Q14 Which best describes you? (Check all that apply)

Answered: 63 Skipped: 0



ANSWER CHOICES	RESPONSES	
None of the above	0.00%	0
Full-time (9 months or more) resident & property owner	15.87%	10
Full-time (9 months or more) renter	0.00%	0
Seasonal (5-8 months) resident & property owner	44.44%	28
Seasonal (5-8 months) renter	0.00%	0
Property owner, but on island less than 3 months per year	39.68%	25
Business owner	6.35%	4
Employee	1.59%	1
Other (please specify)	0.00%	0
Total Respondents: 63		

Captiva Community Panel

FINANCIAL UPDATE

April 4, 2025

Revenues:	2021 actual	2022 actual	2023 actual	2024 actual	2025 proposed	2025 YTD
Fund-raising events	\$0.00	\$0.00		\$3,729.39		
Solicited donations	\$71,594.77	\$46,244.76	\$95,190.87	\$52,179.85	\$37,000.00	\$2,120.80
SLR study donations	\$33,346.00	\$0.00				
Interest	\$0.00	\$0.00	\$32.61	\$244.27	\$250.00	
Other revenue	\$0.00	\$0.00	\$250.00			
From cash reserves	\$0.00	\$2,049.82				
Annual revenues (net)	\$104,940.77	\$48,294.58	\$95,473.48	\$56,153.51	\$37,250.00	\$2,120.80
Expenses:	2021 actual	2022 actual	2023 actual	2024 YTD	2025 proposed	2025 YTD
Legal fees	\$0.00	\$0.00				
Administration	\$19,800.00	\$21,000.00	\$30,000.00	\$30,000.00	\$30,000.00	\$10,000.00
Administration -- bonus	\$0.00		\$5,000.00			
Iguana eradication			\$33,550.00	\$40,000.00	\$0.00	\$800.00
Panel Communications (Mail Chmip)	\$384.00	\$0.00	\$424.00	\$318.00	\$330.00	\$106.00
Development/Fundraising Committee	\$1,856.64	\$0.00		\$324.21	\$400.00	
Wastewater/Stormwater Committee	\$0.00	\$0.00				
Sidewalk Engineering Committee	\$3,220.00	\$0.00				
Sea Level/Stormwater Committee	\$10,375.00	\$6,570.47	\$3,875.00			
Bayside adaptation study	\$16,566.90	\$16,786.37				
Other committees	\$500.00					
Support for ongoing prprojects/initiatives	\$0.00	\$0.00	\$10,000.00	\$20,000.00	\$10,000.00	
Travel reimbursement	\$2,423.08					
MSTU petitions (Iguanas)	\$2,205.32	\$0.00				
Copies and mileage	\$332.20	\$256.32	\$336.76	\$82.66	\$100.00	
Website	\$6,797.02	\$99.00	\$512.11	\$637.13	\$700.00	\$119.00
Storage	\$456.76	\$578.76	\$736.00	\$1,859.56	\$1,000.00	
Advertising for meetings & events	\$0.00	\$0.00				
AV & Zoom fees	\$404.42	\$455.88	\$1,180.84	\$1,127.88	\$1,200.00	\$375.96
Insurance -- D&O and Hole-in-One	\$1,797.00	\$1,741.14	\$3,210.07	\$1,511.00	\$1,650.00	
Taxes & fees	\$136.25	\$357.25	\$317.51	\$230.38	\$240.00	\$163.75
Processing & service charges	\$234.06	\$308.13	\$284.85	\$532.17	\$500.00	23.28
To cash reserves	\$36,841.48	\$0.00	\$5,437.80	-\$40,470.58		
Other (1% Contingency)	\$610.64	\$141.26	\$608.54	\$1.10	\$461.20	64.54
Operations total expenses	\$104,940.77	\$48,294.58	\$95,473.48	\$56,153.51	\$46,581.20	\$11,652.53
Net income	\$0.00	\$0.00	\$0.00	\$0.00	(\$9,331.20)	(\$9,531.73)

Cash on hand April 2024	\$279,755.81	County grant for wastewater study	\$60,000.00	Paid, not disbursed
Cash on hand April 2025	\$234,700.67	County grant for effluent study	\$45,105.00	Paid & disbursed
% change	-16.11%	Total	\$105,105.00	

Cash flow analysis	
Cash on hand	\$234,700.67
Escrowed directed donations	\$20,000.00
Escrowed county grants	\$60,000.00
Cash available for use	\$154,700.67