
10/27 storm recovery update

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Potable water in the works

FROM ISLAND WATER:

We are concentrating efforts on the process to rescind the boil water notice. This process requires system-wide flushing, disinfectant residual confirmation, and two successive lab samples confirming the absence of bacteria. This process takes time, and ultimately requires the Florida DEP review the results and approve rescinding the boil notice. We have an internal goal to have the advisory lifted during early November.

South Seas update

Update 10/26 -- ELECTRIC: Most areas have power, and the power is hot to the meter outside your home. If your power is not on it is either:

1. Something is damaged leading to the unit.
2. Your HOA is systematically working through all units checking for problems; once confirmed there are no issues, panels will be turned on.
3. If you have a private home in SSIR program, the resort is working through those homes with electric company and turning on panels, yesterday and today. If you are not in program and have a private home, please contact LCEC. If you are having difficulty, please email bwalter@southseas.com

and I will do my best to assist; the challenge is the electric company will probably require someone present at the house.

Update 10/26 -- WATER: Water is on in all areas; your main valve may be turned off leading to your home. If you are part of an HOA, they are systematically turning on areas and checking for leaks inside and outside.

Update 10/26 -- WASTEWATER: FGUA plant on full power 12 of 18 lift stations running on full power, repairs still being done on 6 stations control panels. Crews are on site.

Update 10/26 -- DEBRIS PICK UP: Debris in Captiva is being picked up by CrowderGulf; they have four very large trucks working. Debris in SSIR will be picked up in next day or two. The state and county are awaiting FEMA approval to pick up debris on private property and commercial property; word is governor signed or is signing that bill this week (see below).

Wildlife sightings

NATURAL RESOURCES UPDATE:

If you see any wildlife on the islands, please share your sighting with SCCF. In the sighting form, you can upload a photo or a video, or you can just report your sighting, including the species (as you are able to best identify), the date, and the location by entering text. We are also seeking reports of fatalities if you see dead animals. The sighting form is online at:

https://docs.google.com/forms/d/e/1FAIpQLSefmNg1n_81jrbGSQ4BGpWj_U-3XDBVtEdEkU_7r9_A0_5rGw/viewform

City Hall hours

FROM CITY OF SANIBEL:

The City of Sanibel is operating from a temporary city hall located at the Crowne Plaza Hotel at Bell Tower (13051 Bell Tower Drive, Fort Myers). City phone numbers are 239-472-3700 or 239-603-7261

Hours of operation:

- **Call Center:** Monday-Saturday, 8 am-5 pm; closed Sunday
- **Information Desk and Re-entry Passes** – Captiva Room at the Crown Plaza Hotel: Monday-Saturday, 8 am-5 pm (**closed for lunch** noon-1 pm daily)
- **Emergency:** Call 911

Early voting extended through Election Day

Due to the impact of Hurricane Ian, numerous Election Day polling places in Lee County are unavailable. As a result, Lee County's 12 Early Voting sites will be open on Election Day and will replace traditional polling place voting on Nov. 8. Voters may vote at ANY of the 12 available voting sites during Early Voting or on Election Day, regardless of their assigned precinct.

To view a map of ALL Early Voting Locations, [click here](#). Find a complete list online at <https://www.lee.vote/>

‘Substantial Damage’ determinations – the 50% rule FROM FEMA:

If the cost of repairing the structure (to its condition before Hurricane Ian) is 50 percent or more of its pre-disaster market value, the house or building is considered “substantially damaged.” Land value is not a consideration; the determination is based strictly on the market value of the structure before the damage occurred.

FEMA does not make substantial damage determinations; the determination is made by a community’s building official or floodplain manager.

Repairing a structure in a floodplain requires a permit. In addition, the “substantially damaged” structure must be brought into compliance with the Florida Building Code and the community’s floodplain management regulations. Options include:

- Floodproofing a non-residential structure,
- Relocating the structure outside the floodplain,
- Elevating the structure to a height determined by local community officials, or
- Demolishing the structure.

Increased Cost of Compliance (ICC) coverage is a paid coverage under the insured’s NFIP flood policy. Policyholders of structures substantially damaged by flood, located in the Special Flood Hazard Areas (SFHA), can receive up to \$30,000 through ICC to help meet the cost of complying with building codes and ordinances.

For more information on general flood insurance questions, contact the NFIP at 800- 427-4661, or call your insurance agent. You can also email FloodSmart@dhs.gov to request information in a language other than English.

Information also is available at FEMA.gov and FloodSmart.gov.

NOTE: The 10/26 Facebook update by the City of Sanibel included a session with Jeffrey Parker, NFIP Insurance Specialist, and Conn Cole, the Florida NFIP State Coordinator, who provided floodplain technical assistance and answered questions about the NFIP and the 50% rule. You can see the video at <https://www.mysanibel.com/news-announcements/news>.

Gov. DeSantis update

FROM FLGOV.COM:

Wednesday, Governor Ron DeSantis was in Fort Myers Beach to announce efforts to identify and remove vessels and other debris from waterways and to expedite the removal of debris on private and commercial properties. Governor DeSantis also announced the approval of the FEMA Direct Temporary Housing Program for the counties hit hardest by Hurricane Ian, and a state-led housing program for Floridians that may not be eligible for the FEMA program. To watch the Governor's full remarks, [click here](#).

The Florida Disaster Fund has raised more than \$50 million since activation to provide financial assistance to our communities as they respond to and recover from times of emergency or disaster. To read more, click [here](#). To contribute, visit www.FloridaDisasterFund.org or text DISASTER to 20222.

To guide Floridians looking for their next-steps, FloridaStormRelief.com serves as a one-stop-shop to navigate all available assistance. Here you can find a check list for recovery following Hurricane Ian, resources for businesses, and ways to help Floridians impacted by Hurricane Ian.

State response efforts include:

Florida Division of Emergency Management (FDEM)

- At the direction of Governor DeSantis, FDEM has developed a state-led housing mission to supplement FEMA direct temporary housing efforts. FDEM is working to provide travel trailers and other temporary housing solutions to survivors with significant housing needs who are not yet eligible for FEMA's direct housing program. Individuals who have already applied for FEMA Individual Assistance do not need to reapply for the Direct Temporary Housing program but should update their applications to reflect current housing needs.

- The State of Florida and FEMA have implemented waivers for certain requirements of debris removal on private and commercial properties, including damaged slabs on private property.
- FDEM is utilizing satellite imagery and artificial intelligence to expedite damage assessments.
- FDEM has opened a call center and website for Floridians to apply for debris removal assistance, including displaced vehicles, vessels or other titled property. Homeowners, business owners, and titled property owners can visit lanDebrisCleanup.com or call (850) 961-2002 for more information.
- FDEM is collecting information to assist disaster survivors who have critical unmet needs due to Hurricane Ian. Disaster survivors can fill out the voluntary Unmet Needs Resident Survey in [English](#) or [Spanish](#).
- At the request of Governor DeSantis, FDEM worked with federal partners to secure an additional 30 days of 100% federal cost share for Public Assistance Category A (debris removal) and Category B (emergency protective measures) for Hurricane Ian recovery efforts. More information can be found [here](#).
- Impacted residents can apply at DisasterAssistance.gov or visit an open [Disaster Recovery Center \(DRC\)](#). Individuals are encouraged to continuously update their applications as their situations change so that FEMA may consider their eligibility for additional assistance.
- FDEM worked with the U.S. Small Business Administration (SBA) to make long-term, low-interest disaster loans available to cover losses not fully compensated by insurance and other sources. Individuals can apply online using the Electronic Loan Application on the SBA's secure website at DisasterLoanAssistance.SBA.gov. Information and applications can also be obtained by calling 800-659-2955 or by visiting a [Business Recovery Center](#).
- More than 11,500 Blue Roofs have been installed by the US Army Corps of Engineers. For more information, visit bluroof.us or call 1-888-ROOF-BLU.
- FDEM is mobilizing generators and water pumps for Sanibel Island as infrastructure inspections are completed and facilities can begin operation. In coordination with USACE, 14 inspection teams have completed more than 2,600 building inspections in Fort Myers.
- One barge and one landing craft continue to provide critical resources to the impacted areas of North Captiva Island.
- Nearly 500 STARLINK Units have been distributed to businesses and responders in impacted communities to provide Internet connection.

- FDEM has authorized 303 Debris Management Sites to reduce and remove debris from impacted areas.

Internet Connectivity

- For Comcast Xfinity customers in impacted areas that are still experiencing service interruption, it is highly likely that the equipment or the connection inside the home may be damaged. Please chat with a Xfinity assistant online or call 1-800-XFINITY (**1-800-934-6489**).
- Xfinity WiFi vans, which provide free wireless internet service so residents and emergency personnel can stay connected are open and active for impacted individuals, free for everyone, to connect from 9:00 a.m. to 6:00 p.m. daily until further notice, currently stationed at:
 - Walmart Supercenter at 1619 Del Prado Boulevard South, Cape Coral, FL 33990
 - Walmart Supercenter at 17105 San Carlos Boulevard, Fort Myers, FL 33931
 - Walmart Neighborhood Market (Charlotte Square) at 2150 Tamiami Trail, Port Charlotte, FL 33948
 - Punta Gorda Isles Civic Association at 2001 Shreve Street, Punta Gorda, FL 33950
- AT&T is welcoming other carriers' customers to roam on its networks so they can connect, even if their carrier's service isn't available after the storm. Since opening the AT&T network last week for roaming, it has handled about 47 TBs (equal to 16 billion text messages) of traffic from other carriers to help keep those in impacted areas connected.
- Verizon customers and small business customers in Charlotte, Collier, Desoto, Hardee, Lee, and Sarasota counties will continue to receive unlimited calling, texting, and mobile data through October 31, 2022, in counties.
- Verizon has deployed a Wireless Emergency Connection Center (WECC) to assist Floridians impacted by Hurricane Ian with wi-fi, phone batteries, and charging stations. This station is available to any customer of any carrier stay connected.
 - Fort Myers Town Hall, 2525 Estero Boulevard, Fort Myers Beach, FL 33931
- Lumen customers with either CenturyLink or Quantum Fiber services experiencing outages can visit <https://www.centurylink.com/home/help.html> or call 1-800-201-4099 to report outages.

- To report a trouble ticket for the Quantum Fiber service, customers can chat by visiting <https://www.quantumfiber.com/support.html> or calling 1-833-250-6306.
- Lumen has set up three 24/7 Wi-Fi locations for its CenturyLink and Quantum Fiber customers. The free Wi-Fi locations include:
 - 4001 Palm Tree Boulevard, Cape Coral, FL 33904
 - 10546 Tipton Drive, Bokeelia, FL 33922
 - 4195 Kings Highway, Port Charlotte, FL 33980

Health and Human Services

- DOH and DCF partnered with BetterHelp to offer three months of free mental health services via online therapy to those impacted by Hurricane Ian. To access these free services, visit betterhelp.com/voucher and enter code: **HurricaneIan**. Visitors to BetterHelp's site will be prompted to answer a questionnaire that will match those impacted residents with a licensed mental health professional.
- DOH has waived costs for any vital statistics, such as birth and death certificates.

Law Enforcement

- DCF has created a First Responder Support Line (**407-823-1657**). This line combines current resources into a single point of contact that will connect first responders with mental health professionals.
- Peer support is available 24/7 to all FHP members and their families through FHP's Peer Support Team and the FHP Wellness App to support their overall wellness.
- FLHSMV has deployed [Florida Licensing on Wheels \(FLOW\) mobile units](#) to Lee, Charlotte, Sarasota, and Collier counties to provide no-fee replacements for driver license and identification credentials, vehicle registrations, and titles.
- Dates, locations, and hours of operation for FLOW mobiles are subject to change and will be announced on [FLHSMV.gov](https://www.flhsmv.gov).
- FHP encourages motorists to report disabled vehicles or dangerous driving conditions to *FHP (*347).
- FLHSMV driver license and motor vehicle service center closures can be found [here](#).
- FLHSMV has issued Emergency Order [102522](#), which:
 - Waives specific requirements for commercial motor vehicles providing emergency relief; and

- Waives the replacement fees for driver's license and identification credentials, vehicle registrations and titles, vessel registrations and titles and temporary parking permits for impacted individuals.
- FWC has established a Hurricane Ian Vessel Hotline **850-488-5600** for vessel and property owners affected by vessels displaced by Hurricane Ian. More than 2,100 vessels have been assessed by displaced vessel teams.
- FWC cautions all boaters to exercise extreme caution in waterways in areas affected by Hurricane Ian and encourages boaters to report missing or damaged waterway markers by calling **866-405-2869** or by filling out an online form [here](#).



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You are receiving this email as someone who wants to preserve and protect Captiva.

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